



PACTO

Pembrokeshire Association of Community Transport Organisations
Cymdeithas Mudiadau Cludiant Cymunedol Sir Benfro



Bus Buddies User - 3rd Party Referral Form

Title:	Forenames:	Surname:	Likes to be known as:
Address:		Contact Number:	
		Mobile Number:	
		Other Number:	
		Email/Other contact method:	
M / F	Date of Birth:	Preferred Language:	
Emergency contact name:		Relationship:	
Tel Phone Number / other contact details of emergency contact:			
Referrer details: Name:		Relationship:	
Referrers Contact details:			
Transport services used / most recently used:			
Places / appointments / events the potential user attends: (Doctor, lunch club, work, etc.)			
Mobility and other needs of candidate/user: (Wheelchair user, learning difficulties, anxiety, etc.) please specify:			
Specific assistance needs of candidate/user:			
Comments on likes/dislikes, preferences of candidate/user (e.g. loud or quiet, male or female Bus Buddy) Please specify:			

How independent does the candidate feel at the moment? 1-10 , where 1 = not at all independent and 10=totally independent.									
1	2	3	4	5	6	7	8	9	10
How could Bus Buddies affect this?									
How isolated does the candidate feel at the moment? 1-10 , where 1 = very isolated and 10=totally included (not isolated at all).									
1	2	3	4	5	6	7	8	9	10
How could Bus Buddies affect this?									
How do you get out now?									
How often do you get out now?									
What limitations do you have in getting out and about?									
Any additional information:									

PLEASE NOTE: Bus Buddies are NOT personal carers and cannot assist with using the toilet, dressing, grooming, food preparation or handling medications, dressings, etc. Bus Buddies cannot transfer or assist in transferring service users. With safeguards in place, Bus Buddies may be able to assist with handling money. Refer by self, family, health and social care professionals, third sector, support organisations, volunteer drivers and CT operators.

Please return to: PACTO, c/o Transport Department, 3D, Pembrokeshire County Council, County Hall, Haverfordwest, SA61 1TP. Email: busbuddies@pacto.org.uk



LOTTERY FUNDED

The Bus Buddy project is run by Pembrokeshire Association of Community Transport Organisations (PACTO), a Registered Charity (no. 1148810) which works to develop and promote community transport services in and around Pembrokeshire.

As you/your client/family member has expressed an interest in the Bus Buddy service, we have a Legitimate Interest under the General Data Protection Regulations to collect the information provided on this form.

We will use the information you have provided to keep in touch with you/your client/family member, and to help us plan and provide a Bus Buddy service which meets their needs.

We promise to keep their personal information safe and secure. In order to provide the Bus Buddy service, we may sometimes need to share the information you/they have provided with our volunteers and local community transport operators. We also have to provide reports to our funders, the Big Lottery Fund, but any information we report about our service users will be anonymous. We will not share their personal information with anyone else without asking them first, and we will not keep their information on file any longer than we need to.

If you have any questions about this, please contact the Bus Buddies team on 01437 770119.